How to test the SIM card with a cellular phone

1) put SIM in unlocked phone
2) wait for the SIM to register a network (this can take a few minutes first time around so you probably want to suggest leaving it for 5 minutes)
   If the SIM registers to a network please skip to step 4
3) If no network appears we can manually try and register a network
   a. go to network settings
   b. Select mobile networks
   c. network operators
   d. Hit search, if networks appear try and register to them until there is success
   If you are unable to register to a network at this point then please contact support and provide the number and we will look at the network logs.
4) If an internet enabled phone we now want to set the APN
   a. go to settings
   b. network settings
   c. mobile networks
   d. APN (access point name)
   e. create new
      i. name can be anything you like
      ii. in APN, enter: data641003
   f. Save
   g. select APN or set as default
5) you should then be able to establish a data connection, you can reboot the device as well to make sure and double check the correct APN has been selected. Load a couple of webpages as well to test.